



VIRTUAL  
HEALTH  
EUROPE



# Virtual Health Support for Operational Forces

A Tri-Service guide for Role 1 to Role 3 providers in EUCOM, AFRICOM, CENTCOM, and SOCOM

Operational Virtual Health (OVH) Team

DSN (314)590-8026 Civ: +49-6371-9464-8026

email to: [usarmy.landstuhl.medcom-rhc-e.mbx.operational-vh-team@mail.mil](mailto:usarmy.landstuhl.medcom-rhc-e.mbx.operational-vh-team@mail.mil)

## Consultative Specialty Care Available:

Allergy/Immunology	Gastroenterology	Nutrition	Rheumatology
Army Body Comp. Prgm	General Surgery	Nutrition/ABCP	Sleep Medicine
Audiology	Gynecology	Orthopedics	SUDCC
Behavioral Health	Hematology/Oncology	Pain Management	Speech Pathology
Cardiology	Infectious Disease	Plastic Surgery	TBI
ENT	Internal Medicine	Podiatry	Urology
Endocrinology	Neurosurgery	Pulmonology	Dermatology

## How to Consult with a Specialty Care Medical Provider:

### 1. Emergency Telephonic Consultation (24/7/365)

- **PRIMARY:** ADVISOR Line – Urgent/Emergent Specialty Care (Critical Care, Surgery, Medicine) +1 833-238-7756  
**NOTE:** There is a pause while the computer routes your call – do not hang up.
- **ALTERNATE:** LRMC Emergency Room: DSN 314-590-6322, Comm: +49 (0) 6371-9464-6322

### 2. Routine, Non-Urgent Consultation via Email or Real-Time Virtual Video Visit (V3)

- Secure Web Based consultation using the Global Teleconsultation Portal (GTP): Supported by LRMC and Navy Med East specialists
    - Simple no CAC required registration at: <https://help.nmcp.med.navy.mil>
    - GTP consults are answered in 24 – 72 hours
  - Routine Synchronous Video specialty consultation (M-F, 0730 – 1600, GMT +1)
    - Use TRICARE/ISOS as the 'PCM' for specialty care when requesting V3 from garrison and role 4 to ensure proper coordination. **International SOS Eurasia-Africa** +44 20-8762-8384
    - Contact the VMC-Europe OVH Team office at DSN 314-590-8026, or comm +49 (0) 6371 9464 8026 to assist coordinating your ADSM's virtual appointment or to establish your site as a VH ready.
- VH READY:** Your site may need to be set-up for VTC capabilities and receive OVH education.

## Patient movement and tracking:

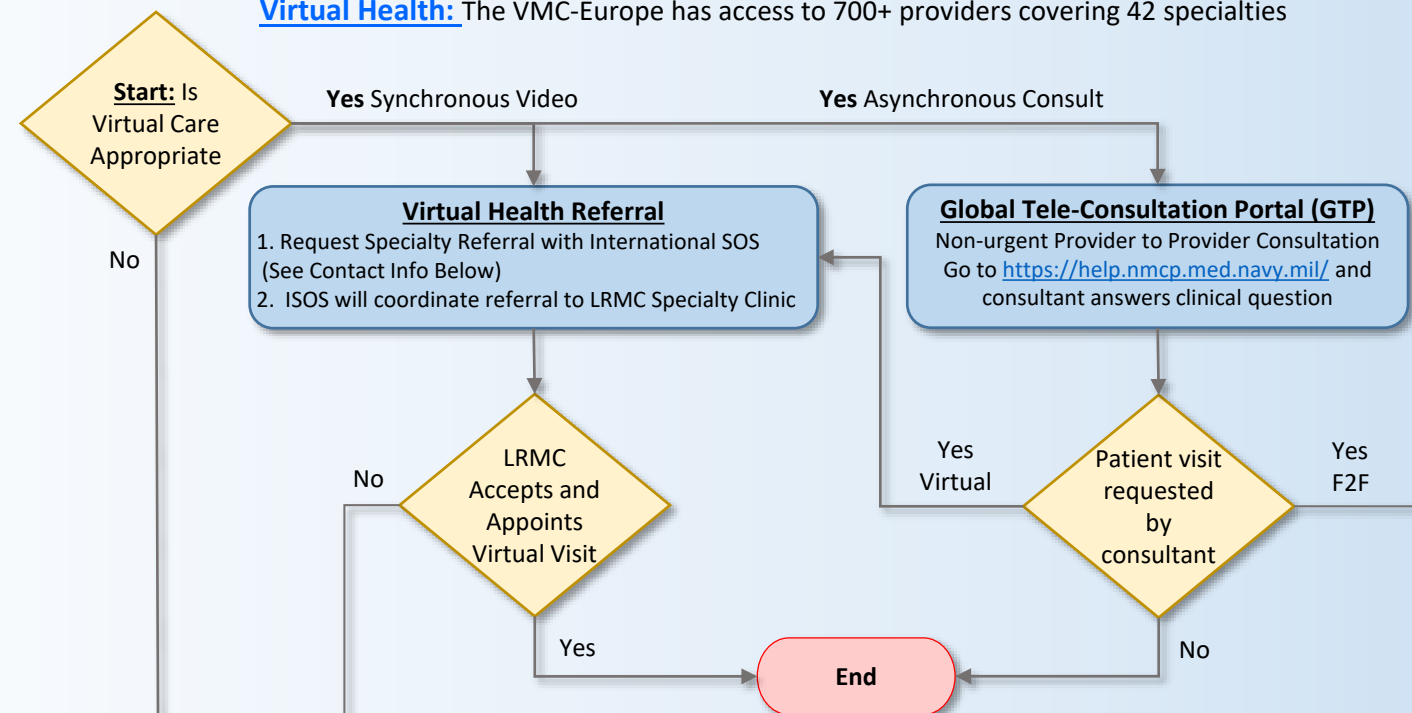
### 1. LRMC Patient Gateway Center & Deployed Warrior Medical Management Center (DWMMC)

- Staffed 24/7/365
- Website: <https://rhce.amedd.army.mil/landstuhl/services/transfer.html>
- Email: [usarmy.Landstuhl.medcom-rhce-e.mbx.patient-gateway@mail.mil](mailto:usarmy.Landstuhl.medcom-rhce-e.mbx.patient-gateway@mail.mil)
- Phone: DSN 314-590-5890, Comm +49 (0) 6371 9464 5890

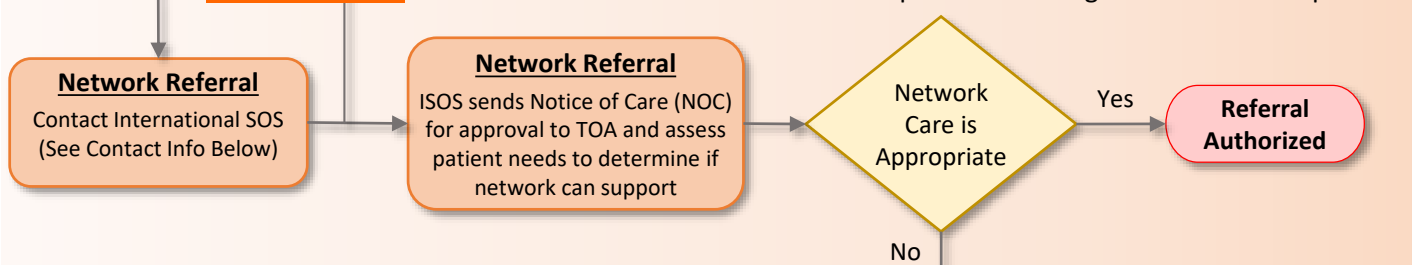
### 2. LRMC Medical Transient Detachment (MTD)

- Active Duty Patient Movement Office: DSN 314-590-5899, Comm +49 (0) 6371-9464-5899
- Army LNO: DSN: 314-486-5564/5965, Comm: +49 (0) 6371-86-5564/5965
- Navy LNO: DSN 314-486-8127, Comm +49 (0) 1622964149
- Marine LNO: DSN 314-590-7100, Comm +49 (0) 06371-9464-7100
- Air Force LNO: DSN 314-486-7660, Comm: +49 (0) 6371-86-766

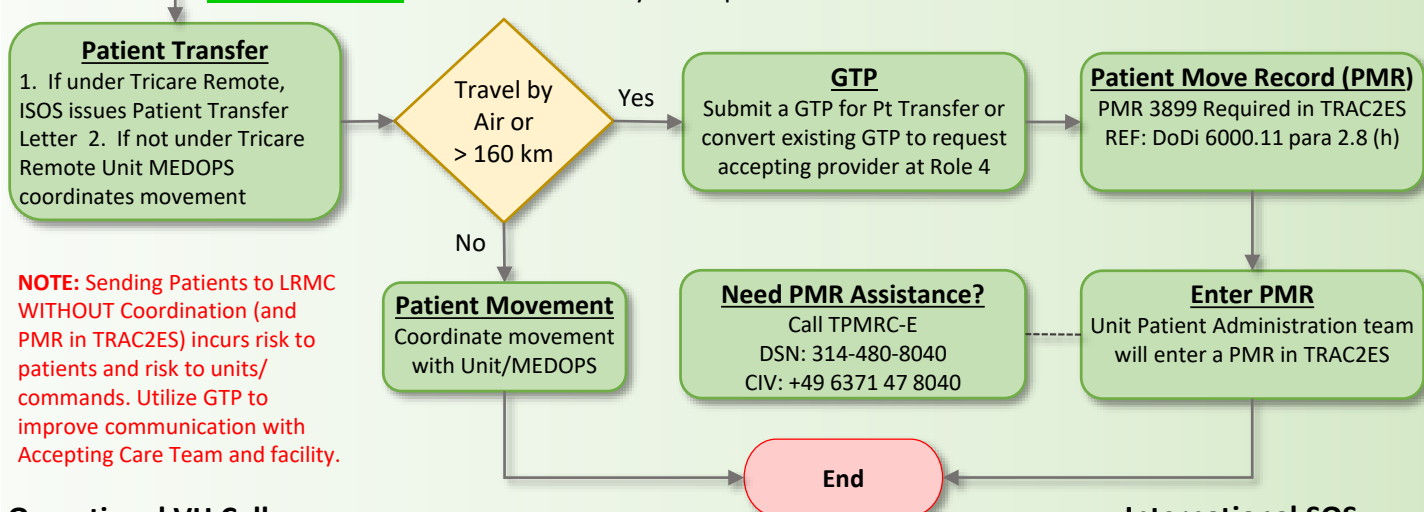
**Virtual Health:** The VMC-Europe has access to 700+ providers covering 42 specialties



**Network Care:** International SOS maintains a network of providers throughout Eastern Europe



**Patient Travel:** Patient transfer may be required if Virtual and Network Care are not available



**NOTE:** Sending Patients to LRMC WITHOUT Coordination (and PMR in TRAC2ES) incurs risk to patients and risk to units/commands. Utilize GTP to improve communication with Accepting Care Team and facility.

## Operational VH Cell

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## International SOS

Phone: +44 20-8762-8133

Toll Free: 800702496

Web: <http://www.Tricare-overseas.com/contact-us>